

DENTAL NEWS

VICTORIA DENTAL PRACTICE 01325 462361 www.victoriadental.co.uk

Opening Hours

Mon 8.30-6.30pm
Tues 8.30-6.30pm
Wed 8.30-5pm
Thurs 8.30-5.30pm
Fri 8.30-4pm

Our "out of hours emergency service" is available to all our patients, but charges do apply for all who use this service.

Please ring our answer machine for details.

Information on our care, services, and how we secure your data and our working protocols are available on our website and reception.

www.victoriadental.co.uk

For any queries, suggestions, compliments or complaints please ask to speak to Jayne Coe our practice manager who will be happy to try to help you. We also have an email contact form on our website if you have difficulty getting through on our busy phone line.



New Denplan Contracts Starting April 2026

After listening to several patients' requests we have decided to offer more flexibility with respect to the Essentials Contracts to suit more closely patients' needs.

The Full Care contract specifics remain the same. However Denplan has updated its banding criteria to reflect everything we need to assess in your full modern examination. For many patients their banding may not change, but for patients on or interested in the Full Care Contract we will be discussing this with you at your future examination.

| SCHEME | EXAM AND XRAYS | HYGIENE MAINTENANCE APPOINTMENTS | EXTRA HYGIENE TREATMENT TIME IF REQUIRED | NECESSARY TREATMENT COSTS |
|--------------------------|----------------|----------------------------------|--|---------------------------|
| ESSENTIAL BASIC (B) | FREE FREE | 2 x 20 mins per year | 10% DISCOUNT | 10% DISCOUNT |
| ESSENTIAL ADVANCED (A) | FREE FREE | 4x 20 mins per year | 20% DISCOUNT | 20% DISCOUNT |
| FULL CARE ABCDE Bandings | FREE FREE | FREE | FREE | FREE |

Cosmetic treatment is not included in Denplan Cover. Supplementary emergency cover is additionally available to be included with all schemes

Please feel free to speak to reception if you wish to take advantage of the changes, or wish for further explanations.