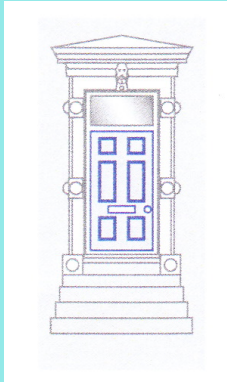


## NEWSLETTER

VICTORIA DENTAL PRACTICE

SPRING 2022  
NEWSLETTER



### DO YOU FIND IT DIFFICULT TO COME TO THE DENTIST?

We have early morning and evening times so that you may not always need to come out of work to attend. For any suggestions or complaints please ask to speak to Jayne Coe, practice manager, who will be happy to try to help you. Our aim is to give quality family dental care in a relaxed environment.

### WE ARE HERE TO HELP AND CARE FOR YOU IN THE SAFEST WAY FOLLOWING THE SAFEST GUIDELINES IMPORTANT INFORMATION ABOUT ATTENDING THE PRACTICE

For patients attending with appointments, for your safety, we are instructed that we still need to ensure that we assess all patients before their arrival for an appointment.

- **We need to stress therefore your remote forms need to be completed early enough for the dentist to check them, and to contact you if necessary before you arrive.**

If there are difficulties with this, or anything else about your appointment, then please ring the practice and we can help you.

- **We are advised to delay treatment wherever possible if you are suffering any Covid or respiratory infection symptoms, such as cough, runny nose, elevated temperature, or loss of smell. Therefore please ring, to inform us to rearrange any appropriate appointments as soon as possible, or for further advice.**
- **We need to eliminate unnecessary contact between people in the building and therefore you are requested to attend alone, wearing a mask, at the time of your appointment only- not early or late.**

Full details of your patient journey through the practice is sent out to you with the remote forms, once an appointment is made, but it is also available to see on our website.

- **At this time our front door needs to be generally closed to the public; but Jayne and the girls are at all times busy helping patients via the phone, and in the building.**
- **FOR PEOPLE WEARING MASKS we will try, numbers permitting, to bring you into reception, when appropriate, but only at the time of your appointment, during these winter months. If you are unable to wear a mask you will need to stay outside until you are taken into the surgery.**

If you need to contact us but have difficulty getting through, please leave an email for us at [vdpkeepsafecoronavirusadvice@gmail.com](mailto:vdpkeepsafecoronavirusadvice@gmail.com)

Above all if you have any queries or concerns please do contact us either by email or on the practice line: 01325 462361

**Thank you for your understanding, Best wishes for a happy and healthy 2022, Simon and Helen and all the staff.**

### OPENING HOURS

Mon 8.30- 6.30pm  
Tues 8.30- 6.30pm  
Wed 8.30- 5pm  
Thurs 8.30-5.30pm  
Fri 8.30-4pm

Sat 9-12am  
(by pre-arrangement only)

The practice is closed daily for one hour at lunchtime, please see website for more details.

tel.01325 462361

[www.victoriadental.co.uk](http://www.victoriadental.co.uk)

OUT OF HOURS EMERGENCY IS SERVICE AVAILABLE FOR ALL HOWEVER CHARGES WILL APPLY. THIS SERVICE IS SUBSIDIZED BY DENPLAN FOR OUR DENPLAN PATIENTS

Information about all our care, responsibilities and policies designed to guide us how to protect you and your family can be seen in the patient manual on reception. Please ask for further details.

PRINCIPALS :  
Simon Holguin 67217  
Helen Holguin 65873