

DENTAL NEWS

Victoria Dental Practice tel. 01325 462361 www.victoriadental.co.uk

Opening Hours

Mon/Tue 8.30-6.30pm

Wed/Thurs 8.30-5pm

Fri 8.30-4pm

Our "out of hours emergency service" is available for all our patients, but charges do apply. These are subsidised by Denplan for Denplan patients. Please ring our answer machine for details.

Information on our care, services, your data and our working protocols are available on our website and reception.

For any queries, suggestions, compliments or complaints please ask to speak to Jayne Coe, our practice manager, who will be happy to try to help you. We also have an email contact form on our new website if you have difficulty getting through on our busy phone line.

Winter Advice

Do take care in the icy conditions and always wear helmets with bikes, rollerblades etc. If a dental accident occurs do contact the practice immediately.

For adult teeth:-

- Handle the tooth avoiding touching the root
- Remove any debris by gentle rinsing the tooth with water or milk
- Place the tooth by hand back into the socket, if possible or store in milk or saliva

You should then see a dentist as soon as possible.



HAPPY NEW YEAR

FROM EVERYONE AT VICTORIA

We hope this finds you all well in these cold days, and able to keep warm. We at Victoria, are doing our best to keep the practice warm and welcoming for you. Recently we have repointed the back of the practice, before we then focus on improving the appearance and structure of the front of the building, and windows. We have also brought magazines back into the waiting room! Please bear with us if you attend with any work being undertaken.

DENPLAN EXCEL-NEWS OF QUALITY ASSURANCE FOR VICTORIA DENTAL PRACTICE

In November, Victoria Dental Practice, Simon, Helen and James were all independently inspected by Denplan for Excel accreditation. As well, our management systems, patient care, and cross infection protocols, were evaluated and were all deemed to pass their stringent assessment to be accredited as a Denplan Excel Practice. They acknowledge that we are committed to providing the best possible care for our patients and staff. Denplan says:- "Denplan Excel Accreditation demonstrates to your patients, staff and peers that you value high standards and that your practice follows effective processes for complying with these regulations."

We are very pleased to be acknowledged in such a way and will continue to ensure these standards are maintained.

OUR AIM IS ALWAYS TO GIVE QUALITY FAMILY DENTAL CARE IN A RELAXED ENVIRONMENT