

DENTAL NEWS

Victoria Dental Practice tel. 01325 462361 www.victoriadental.co.uk

Practice Opening Hours

Mon/Tue 8.30-6.30pm
Wed/Thurs 8.30-5pm
Fri 8.30-4pm

Our “out of hours emergency service” is available only for our practice patients, but charges do apply. These are subsidised by Denplan for Denplan patients. Please ring our answer machine for details.

Information on our care, services, your data and our working protocols are available on our website and reception.

For any queries, suggestions, compliments or complaints please ask to speak to Jayne Coe, our practice manager, who will be happy to try to help you. We also have an email contact form on our new website if you have difficulty getting through on our busy phone line.

Christmas Opening Hours

Fri 22nd Dec - 8.30-4pm
Oncall service available for practice patients
Sat 23rd, 24th, 25th, 26th Dec;
Wed 27th, 28th, 29th Dec.
- morning appointments
On-call service available for practice patients
Sat 30th, 31st Dec, 1st Jan 2024
Normal opening hours resume 2nd Jan 2024



PRACTICE REFURBISHMENT AND DEVELOPMENT

We have been improving the fabric of the building all year. On the week of 23rd October we will resume the next phase which includes new windows and decor of the front of the building, and surgery 1 will be fitted with a new surgery and X-ray machine; and we will be also re-equipping our sterilisation room. For that reason we will remain open, but on the Wednesday, Thursday and Friday we will be seeing emergencies only from the downstairs surgery, and at times you may need to enter from the back door. We are using the week also to refresh some of our annual training requirements including CPR and fire training. So busy week, and weekend of cleaning, to ensure we are back to full strength on Monday 30th October.

Survey 2023

In our recent survey, 100% of our practice patients questioned, stated they would be happy to recommend Victoria Dental Practice and here are some of their reasons....
...friendly, caring, professional dental, hygiene and reception staff.....
...value for money.....
...confidence in excellent treatment.....
...ability to make appropriate appointments.....

Thank you to everyone who responded. We will endeavour to always produce our utmost level of care and confidence.